## JOB ASSISTANCE ORDINANCE

**SMC 14.17** • Use of Criminal Records in Employment Decisions



## **OPPORTUNITY works for SEATTLE**

### This Issue Impacts Us All

- Incarceration rate has tripled since 1980 and is 7x the historic average.
- More than 1 in 4 adults has a criminal record.

### Racial Disparities

- African Americans are 3.8% of state population but are 19% of state's prison population.
- Native Americans are 1.8% of state population but are 4.3% of the state's prison population.
- Blanket exclusions from employment based on criminal history have a disparate impact on communities of color.

## **OPPORTUNITY works for SEATTLE**

### Awareness Project: We are all criminals

- What about the 75% that does not have a criminal record?
- What about the ones that got away?
- How would their lives have been different if they been caught?
- Minnesota http://www.weareallcriminals.com/

## **OPPORTUNITY works for SEATTLE**

### Fairness, Opportunity, Second Chance

- Employment is a key factor in reducing recidivism.
- Increased employment opportunities will <u>strengthen our community</u>
  - Increase employment opportunity
  - Reduce recidivism
  - Reduce racial disparities
  - Improve public safety

# Job Assistance Ordinance (JAO)

- SMC 14.17
- Effective November 1, 2013
- Sets limits on use of criminal history records in employment decisions for jobs in Seattle
  - Employers may still conduct background checks
  - Ordinance effects timing and requires follow-up

## Coverage

## Employers

- City of Seattle
- Private employers with one or more employees
- Location of employer does not matter

### Applicants and Employees

- People who perform substantial part of services in Seattle
- Substantial = at least 50%

# **Exceptions**

- Federal, state or other local government employers
- Law enforcement
- Policing
- Crime prevention
- Security
- Criminal justice
- Private investigation services
- Unsupervised Access
  - Children under sixteen years of age
  - People with developmental disabilities
  - Vulnerable adults

# **Unsupervised Access**

□ Unsupervised access ≠ incidental contact.

### Incidental contact

- Minor or casual contact in an area that is within visual or auditory range of others and includes passing a person while walking down a hallway.
- Does not include being alone for any period of time in a location that is not within the visual or auditory range of others. See RCW 43.43.830.

# **REQUIREMENTS**

## Job Ads

- Prohibits categorical exclusions in job ads
  - "Felons need not apply"
  - "No criminal background"
  - ? "Must pass background check"
  - ? "Must successfully clear background check"

# **Questions & Background Checks**

- Delays criminal history inquiries until after an initial screening to eliminate unqualified applicants
  - Review of applicant's skills & experience
  - Determination that applicant meets minimum job qualifications

## **Arrests**

- Prohibits adverse action based solely on arrest record
  - Adverse Action = denial of job, termination, etc.
  - Arrest is not proof of unlawful conduct

# Conduct relating to arrest, Pending criminal charge & Convictions

- Pre-Adverse Action
  - Requires reasonable opportunity to explain or correct criminal history information before employer takes an adverse action based solely on criminal record
  - Requires a legitimate business reason if employer decides to take an adverse action based solely on criminal record

# **Reasonable Opportunity**

- Provide notice of potential adverse action
- Identify information & records that led to decision
- Hold job open for 2 business days
- Consider explanation, corrections and verifiable information of good conduct & rehabilitation
  - Written or oral statement from applicant or employee, parole or probation officer, clergy member, social worker, etc.
  - Certificate of rehabilitation, completion or enrollment in an educational or vocational training program, etc.

## Legitimate Business Reason

- Employer believes in good faith that nature of criminal conduct either:
  - Will have a negative impact on the employee's or applicant's fitness or ability to perform the position sought or held, or
  - Will harm or cause injury to people, property, business reputation, or business assets

## Legitimate Business Reason

- Employer has considered the following factors:
  - Seriousness of crime
  - Number and types of convictions or pending charges;
  - Time that has elapsed since conviction or pending charges, excluding periods of incarceration;
  - Verifiable information re: good conduct & rehab;
  - Specific duties and responsibilities of the position; and
  - Place and manner in which the position will be performed.

# **ENFORCEMENT**

# **Seattle Office for Civil Rights**

### ADVANCE OPPORTUNITY. ACHIEVE EQUITY.

- Enforce laws regarding discrimination, paid sick & safe time, and the use of criminal records in employment
- Support employer compliance
- Provide policy recommendations & outreach
- Coordinate Race & Social Justice Initiative
- Coordinate Task Force on Gender Pay Equity

# **Support for Employers**

### TECHNICAL ASSISTANCE

- **206-684-4500**
- ocr\_criminalrecordsquestions@seattle.gov
- Questions & Group Presentations

#### WEB SITE

- http://www.seattle.gov/civilrights/criminalrecords.htm
- Administrative Rules, Chapter 80
- FAQs, brochures, posters, etc.

# **Employee Complaints**

- ☐ GOAL = COMPLIANCE
  - □ First Violation
    - Notice of Infraction & Technical Assistance
  - Second Violation
    - Penalty up to \$750
  - Subsequent Violation
    - Penalty up to \$1000
  - Hearing Examiner
    - Penalties plus attorney fees
- SETTLEMENT = ALWAYS AN OPTION

# Tips

### Before Charge...best practices

- Document, document, document
- Create job descriptions with minimum & desired qualifications
- Contact SOCR for technical assistance
- Request employer extension

### After Charge

- Consider early resolution and/or settlement
- Provide detailed response and documentation
- Call investigator for questions and updates

## **Contact Information**

### Seattle Office for Civil Rights

810 Third Avenue South, Suite 750

Seattle, WA 98104

206-684-4500

http://www.seattle.gov/civilrights/

## □ Karina Bull, Business Liaison

206-684-4536

karina.bull@seattle.gov